FSSC Product Recall management

FSSC REQUIREMENT

- In the event of public food safety events (such as e.g. public recalls, calamities, food safety outbreaks, etc.) the FSSC standard requires that the certified organization must inform the CB within 3 working days.
- Any court proceeding or administrative issue opened by the official authorities that are directly related to food safety must also be communicated.
- The CB shall communicate to the Foundation any public recall of a certified organization resulting in death and/or hospitalization or generating significant media coverage, within three days of the recall being notified to

Local office must contact GBL Technical Direction (Rosa Gómez) for communication to FSSC within the timeline

1.Bureau Veritas contact (to be completed by BV local office)	
Date of registration:	
Address to reply:	

2. Client information (to be completed by BV local office)			
COMPANY NAME:			
COMPANY ADDRESS:			
CERTITIFICATE NUMBER	ACCREDITATION(S)	VALIDITY DATE	

3.Product information (to be completed by the company)			
PRODUCT NAME / TRADE NAME:			
Date of Recall:			
Reason for recall			
Did the recall generate significant media coverage?			
Food safety issue/ hazards (Physical/Chemical/Biological/Allergens):			
Did the product consumed result in Death/Hospitalization?			
Did the products have been sold to final customer?			
Recall required by Authority:	Yes No To be completed	Authority informed:	Date:
Company representative:	Date:	E-mail:	Telephone: